



Romsey Agricultural and Horse Show Society

The Romsey Agricultural & Horse Show Society is committed to working in accordance with the General Data Protection Regulation and with the highest standards of ethical conduct in protecting and respecting your privacy.

This policy sets out the basis on which we will process any personal data that you provide us or we collect from you.

For the purpose of the Data Protection Act 1998 (the Act), the data controller is The Romsey Agricultural and Horse Show Society Ltd (address 4 The Old Carhouses, Broadlands, Romsey SO51 9LQ).

Any queries or concerns can be addressed directly to our Information Privacy Officer on 01794 517 521.

Information We Collect From You

We collect and process the following data about you:

Information that you provided by completing forms on:

Our website – www.romseyshow.co.uk. This includes information provided at the time of subscribing to our newsletter or requesting further information on the services we provide. (Full Name, Job Title, Contact Addresses, Email Addresses, Contact Telephone Numbers). Details of your visits to our website and the pages that you access.

Stewards Forms – This includes information provided at the time of completing the stewards details form (Full Name, Contact Addresses, Email Addresses, Contact Number).

How we use your information

Depending on the type of information and the way we received it, we may use your information for a number of purposes including:

- To contact you (for example, to answer a query you have)
- To provide you with information relating to our products and services
- To notify you about any changes to our service
- To improve our website
- Stewards Only – To ensure you are covered by our insurance whilst stewarding at the Show

Your information is always confidential and is never used for any other purpose without your permission. We never sell or rent your personal information to any third parties.



Romsey Agricultural and Horse Show Society

IP Address

We may collect information about your computer, including where available your IP address, operating system and browser type, for system administration. This is statistical data about our users' browsing actions and patterns and does not identify any individual.

How do I change my cookie settings

Most web browsers allow some control of most cookies through the browser settings. To find out more about cookies, including how to see what cookies have been set and how to manage and delete them, visit www.aboutcookies.org or www.allaboutcookies.org.

To opt out of being tracked by Google Analytics across all websites visit <http://tools.google.com/dlpage/gaoptout>.

Facebook (name fr)

With your permission, our website utilizes the Conversion Tracking Pixel service of Facebook Inc., 1601 S. California Ave., Palo Alto, CA 94304, USA ("Facebook"). This tool allows us to follow the actions of users after they are redirected to a provider's website by clicking on a Facebook advertisement. We are thus able to record the efficacy of Facebook advertisements for statistical and market research purposes. The collected data remain anonymous. This means that we cannot see the personal data of any individual user. However, the collected data are saved and processed by Facebook. We are informing you on this matter according to our information at this time. Facebook is able to connect the data with your Facebook account and use the data for their own advertising purposes, in accordance with Facebook's Data Use Policy found under: <https://www.facebook.com/about/privacy/>. Facebook Conversion Tracking also allows Facebook and its partners to show you advertisements on and outside Facebook. In addition, a cookie will be saved onto your computer for these purposes.

Please use the link below if you would like to revoke your permission:
https://www.facebook.com/ads/website_custom_audiences/

We may collect information about your computer, including where available your IP address, operating system and browser type, for system administration. This is statistical data about our users' browsing actions and patterns and does not identify any individual.

Where We Store Your Personal Data

The data that we collect from you may be transferred to and stored at a destination outside the European Economic Area ("EEA"). By submitting your personal data, you agree to this transfer, storing or processing. We will take all steps necessary to ensure that your data is treated securely and in accordance with this privacy policy.



Romsey Agricultural and Horse Show Society

Unfortunately, the transmission of information via the internet is not completely secure. Although we will do our best to protect your personal data, we cannot guarantee the security of your data transmitted to our website and any transmission is at your own risk. Once we have received your information, we will use strict procedures and security features to try and prevent unauthorised access.

Disclosure of Your Information

Where you have subscribed to our services we may disclose your personal information to third parties only in the following circumstances:

If we are under a duty to disclose or share your personal data in order to comply with any legal obligation;

To analytics and search engine providers that assist us in the improvement and optimisation of our website.

Your Rights

Unless we explain otherwise to you, we will hold your personal information based on the following criteria:

For as long as we have reasonable business needs, such as managing our relationship with you and managing our operations;

For as long as we provide services to you;

Our retention periods are in line with legal and regulatory requirements or guidance.

You have the right to ask us not to process your personal data for marketing purposes. We will usually inform you (before collecting your data) if we intend to use your data for such purposes. You can exercise your right to prevent such processing by checking certain boxes on the forms we use to collect your data. You can also exercise the right at any time by contacting us at info@romseyshow.co.uk.

Our website may, from time to time, contain links to and from other websites. If you follow a link to any of these websites, please note that these websites have their own privacy policies and that we do not accept any responsibility or liability for these policies. Please check these policies before you submit any personal data to these websites.



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Access to Information

The Act gives you the right to access information held about you. Your right of access can be exercised in accordance with the Act. Any access request may be subject to a fee of £10 to meet our costs in providing you with details of the information we hold about you.

Here is a list of the rights that all individuals have under data protection laws. They don't apply in all circumstances. If you wish to use any of them, we will explain at that time if they are engaged or not.

- The right of data portability is only relevant from 25th May 2018;
- The right to be informed about the processing of your personal information;
- The right to have your personal information corrected if it is inaccurate and to have incomplete personal information completed;
- The right to object to processing of your personal information;
- The right to restrict processing of your personal information;
- The right to have your personal information erased (the "right to be forgotten");
- The right to request access to your personal information and to obtain information about how we process it;
- The right to move, copy or transfer your personal information ("data portability");

Rights in relation to automated decision making which has a legal effect or otherwise significantly affects you;

You have the right to complain to the Information Commissioner's Office which enforces data protection laws: <https://ico.org.uk/>. You can contact us using the details below.

Any queries or concerns can be addressed directly to our Information Privacy Officer on 01794 517 521 or email info@romseyshow.co.uk.

Changes to Our Privacy Policy

Any changes we may make to our privacy policy in the future will be posted on this page and where appropriate, notified to you by e-mail.

Authorisation

This policy was approved at the RAHSS Trustees' Council meeting on 04 July 2024.

Signed: *Norton Welch*
Chairperson

Date: 15 January 2025

Issued (and authorised) on behalf of the Chairperson of the Romsey Agricultural and Horse Show Society.